

Practical guide with useful information on Centralised Clearance for Import at EU level (EU CCI) for the Member States and the Economic Operators.

This Practical Guide serves as a valuable source of information about Centralised Clearance for Import authorisations valid at EU level (EU CCI) by providing the national contact points for VAT, excise duties, and other national requirements regarding EU CCI authorisations. It includes the contact information for the CCI National Helpdesks of each Member State. Additionally, this guide offers links to the National Customs Administration Websites of Member States, where relevant information concerning EU CCI system and authorisations for it can be accessed. The guide aims to facilitate the authorisation process for EU CCI by consolidating all necessary contact details and national-level information into a single, accessible document.

More explanatory information in form of legend can be found in the end of the document

AT 	<u>CCI information available on link</u> ZK-1770, Arbeitsrichtlinie Zollanmeldung - Vereinfachte Verfahren - Inhaltsverzeichnis - Findok Internet (bmf.gv.at) <u>National VAT requirements</u> Department/Entity: Federal Ministry of Finance Mail: post.ucc-import@bmf.gv.at Phone: +43 1 514 33 0 <u>National excise requirements</u> Department/Entity: Federal Ministry of Finance Mail: post.ucc-import@bmf.gv.at Phone: +43 1 514 33 0 <u>Other national requirements including P&R</u> Department/Entity: Federal Ministry of Finance Mail: post.ucc-import@bmf.gv.at Phone: +43 1 514 33 0 <u>National Helpdesk technical / functional questions mailboxes</u> triple-c-austria@bmf.gv.at Phone: +43 50 233 730 / Fax: +43 50 233 5962051 Opening hours: Mon-Sun: 00:00-23:59 Emergency / Fallback: No special number
BE 	<u>CCI information available on link</u> Dutch: https://finances.belgium.be/fr/douanes_accijnzen/ondernemingen/douane/douanevergunningen/vereenoudigingen/gecentraliseerde-vrijmaking French:

	https://finances.belgium.be/fr/douanes_accises/entreprises/douane/demandes-dautorisation-douane/simplifications/dedouanement-centralise <u>National VAT requirements</u> Department/Entity: FPS Finance – Customs and excise - Douane 2 Mail: da.ops.douane2@minfin.fed.be Phone: N/A <u>National excise requirements</u> Department/Entity: FPS Finance – Customs and excise - Douane 2 Mail: da.ops.douane2@minfin.fed.be Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: FPS Finance – Customs and excise - Douane 2 Mail: da.ops.douane2@minfin.fed.be Phone: N/A <u>National Helpdesk technical / functional questions mailboxes</u> plda.helpdesk@minfin.fed.be Phone: +32 2 579 33 33 Opening hours: Mon-Fri: 08:00 - 18:00 Outside opening hours, you can contact the permanency service of the PDLA Helpdesk by phone only on +32 2 579 33 33 on weekdays from 6pm to 8am and from Friday 6pm to Monday 8am.
BG 	<u>CCI information available on link</u> https://customs.bg/wps/portal/agency/home/info-business/customs-activities/customs-procedures/customs-goods-procedures <u>National VAT requirements</u> Mail: servicedesk@customs.bg Phone: +359 2 9859 4365 <u>National excise requirements</u> Mail: servicedesk@customs.bg Phone: +359 2 9859 4365 <u>Other national requirements including P&R</u> Mail: servicedesk@customs.bg Phone: +359 2 9859 4365 <u>National Helpdesk technical / functional questions mailboxes</u> servicedesk@customs.bg Phone: +359 2 9859 4365 Opening hours: Technical Helpdesk: Mon-Fri: 09:00-17:30

	Functional Helpdesk: Mon-Fri: 09:00-17:30 Emergency / Fallback: No special number
CY 	<u>CCI information available on link</u> EL https://www.mof.gov.cy/mof/customs/customs.nsf/all/1B606EE4AE43DDBCC2258AF600340991?opendocument EN https://www.mof.gov.cy/mof/customs/customs.nsf/all/678650EE9D1A738EC2258C38002F2A17?opendocument <u>National VAT requirements</u> Mail: helpdesk.cyprus@customs.mof.gov.cy Phone: +35722601867 <u>National excise requirements</u> Mail: helpdesk.cyprus@customs.mof.gov.cy Phone: +35722601867 <u>Other national requirements including P&R</u> Mail: helpdesk.cyprus@customs.mof.gov.cy Phone: +357 22601867 <u>National Helpdesk technical / functional questions mailboxes</u> Mail: helpdesk.cyprus@customs.mof.gov.cy Phone: +35722601867 Opening hours: Mon-Fri 08:00-16:00 Emergency / Fallback: +35722601888 / +35722601884
CZ 	<u>CCI information available on link</u> https://celnisprava.gov.cz/cz/clo/e-customs/CDS/Stranky/default.aspx <u>National VAT requirements</u> Department/Entity: Tax Office for the Moravian-Silesian Region Mail: podatelna3200@fs.gov.cz Phone: +420 596 651 111 <u>National excise requirements</u> Department/Entity: General Directorate of Customs, Excise Duties Department, ELO and Excise Systems Unit Mail: elo@celnisprava.gov.cz Phone: +420 261 332 051, +420 261 332 037 <u>Other national requirements including P&R</u> Department/Entity: General Directorate of Customs, Department 22 Customs Mail: ccc@celnisprava.gov.cz

	Phone: +420 261 332 215, +420 261 332 117, +420 261 332 218 <u>National Helpdesk technical / functional questions mailboxes</u> Mail: ecrhelpdesk@celnisprava.gov.cz Phone: +420 261 331 998 Opening hours: Mon – Fri 07:00 – 15:30 Emergency / Fallback: +420 724 013 914
DK 	<u>CCI information available on link</u> https://toldst.dk/erhverv/toldbevillinger/systemvejledninger/forenklinger/ccl <u>National VAT requirements</u> Department/Entity: Danish Tax Agency Mail: contact via web-site – https://skat.dk/erhverv/moms/moms-saadan-goer-du/saadan-indberetter-du-moms Phone: 72 22 28 67 <u>National excise requirements</u> Department/Entity: Danish Tax Agency Mail: contact via website – https://skat.dk/erhverv/afgifter-paa-varer-og-ydelser-punktafgifter/punktafgifter-saadan-goer-du/saadan-indberetter-du-punktafgifter Phone: 72 22 28 10 <u>Other national requirements including P&R</u> Department/Entity: Danish Customs Agency / Control Secretariat Mail: kontrol.sek@toldst.dk Phone: 72 22 12 12 <u>National Helpdesk technical / functional questions mailboxes</u> servicedesk@toldst.dk Phone: +45 7015 7301 Opening hours: Mon-Fri: 08:00-17:00 – e-mail surveillance: 07:00-20:00 Sat-Sun: 10:00-14:00 – e-mails only Emergency / Fallback: Mon-Fri: No special number
DE 	<u>CCI information available on link</u> https://www.zoll.de/DE/Fachthemen/Zoelle/Zollanmeldung/Vereinfachungen/Weitere-Vereinfachungen/weitere-vereinfachungen_node.html https://www.zoll.de/DE/Fachthemen/Zoelle/Mitgliedstaatenuebergreifende-Bewilligung/Antrag-Bewilligung/antrag-bewilligung_node.html https://www.zoll.de/DE/Fachthemen/Zoelle/Mitgliedstaatenuebergreifende-Bewilligung/Kontaktstelle-Konsultationsverfahren/kontaktstelle-konsultationsverfahren.html <u>National VAT requirements</u> Department/Entity: Generalzolldirektion Direktion V

	Mail: DV.GZD@zoll.bund.de Phone: N/A <u>National excise requirements</u> will be communicated when available Department/Entity: Mail: Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: Generalzolldirektion Direktion V, Abteilung B Mail: DVB1.GZD@zoll.bund.de Phone: N/A <u>National Helpdesk technical / functional questions mailboxes</u> will be communicated when available Phone: Opening hours: Emergency / Fallback:
EE 	<u>CCI information available on link</u> https://www.emta.ee/ariklient/toll-kaubavahetus/tolliinfosusteemid/tolliinfosusteemide-kasutajatele#impulss-import <u>National VAT requirements</u> Department/Entity: Estonian Tax and Customs Board Mail: cci-info@emta.ee Phone: +372 880 0814 <u>National excise requirements</u> Department/Entity: Estonian Tax and Customs Board Mail: cci-info@emta.ee Phone: +372 880 0814 <u>Other national requirements including P&R</u> Department/Entity: Estonian Tax and Customs Board Mail: cci-info@emta.ee Phone: +372 880 0814 <u>National Helpdesk technical / functional questions mailboxes</u> eeservicedesk@emta.ee Phone: +372 8800 888 Opening hours: Mon-Thu: 08:15-17:00

	Fri: 08:15-15:45 Emergency / Fallback: No special number
ES 	<u>CCI information available on link</u> https://sede.agenciatributaria.gob.es/Sede/en_gb/aduanas/procedimientos-simplificados/despacho-centralizado/autorizacion-despacho-centralizado-nacional.html <u>National VAT requirements</u> Department/Entity: OFICINA NACIONAL DE GESTIÓN ADUANERA E IIEE (ONGAIE) Mail: Spanish_MS_authorisation@correo.aeat.es Phone: +34917289622 <u>National excise requirements</u> Department/Entity: OFICINA NACIONAL DE GESTIÓN ADUANERA E IIEE (ONGAIE) Mail: Spanish_MS_authorisation@correo.aeat.es Phone: +34917289622 <u>Other national requirements including P&R</u> Department/Entity: OFICINA NACIONAL DE GESTIÓN ADUANERA E IIEE (ONGAIE) Mail: Spanish_MS_authorisation@correo.aeat.es Phone: +34917289622 <u>National Helpdesk technical / functional questions mailboxes</u> helpdeskspain@correo.aeat.es Phone: +34 91 583 6241 / +34 91 583 6280 Opening hours: Mon-Fri: 08:00-17:00 Emergency / Fallback: No special number
FI 	<u>CCI information available on link</u> Will be communicated when available. <u>National VAT requirements</u> Department/Entity: Finnish Tax Administration Mail: Large_companies_sending_e-mail_to_us_vero.fi Phone: +358 29 497 051 <u>National excise requirements</u> Department/Entity: Finnish Tax Administration, Excise Mail: valmisteverotus@vero.fi Phone: +358 (0) 29 497 154 <u>Other national requirements including P&R</u> Department/Entity: Enforcement Department Restrictions and prohibitions Mail: rajoitukset@tulli.fi Phone: N/A

	National Helpdesk technical / functional questions mailboxes hd@tulli.fi Phone: +358 295 521 001 Opening hours: Technical Helpdesk: Mon-Sun: 00:00-23:59 Functional Helpdesk: Mon-Fri: 07:00-17:00 Emergency / Fallback: No special number
FR 	<u>CCI information available on link</u> https://www.douane.gouv.fr/fiche/le-dedouanement-centralise-communautaire-dcc <u>National VAT requirements</u> Department/Entity: Direction Générale des Douanes – COMINT 1 Mail: dg-comint1@douane.finances.gouv.fr Phone: N/A <u>National excise requirements</u> Department/Entity: Direction Générale des Douanes – FID3 Mail: dg-fid3@douane.finances.gouv.fr Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: Direction Générale des Douanes - COMINT 2 Mail: dg-comint2@douane.finances.gouv.fr Phone: N/A <u>National Helpdesk technical:</u> cid-nsti@douane.finances.gouv.fr <u>National Helpdesk functional questions mailboxes</u> cid-sau@douane.finances.gouv.fr Phone: +33 9 70 28 01 00 Opening hours: Mon-Fri: 08:00-18:00 Emergency / Fallback: No special number
GR 	<u>CCI information available on link</u> Will be communicated when available <u>National VAT requirements</u> Department/Entity: VAT Dept. / Directorate General for Customs & Excise Duties/ IAPR Mail: vat-customs@aade.gr Phone: +30 213 141 0653 <u>National excise requirements</u> Department/Entity: Excise Duties Dept. /Directorate General for Customs & Excise Duties/ IAPR Mail: finexcis@aade.gr Phone: +30 213 141 0679

	<u>Other national requirements including P&R</u> https://www.aade.gr/en/customs/traders/prohibitions-restrictions Department/Entity: Restrictions & Prohibitions Dept./ Directorate General for Customs & Excise Duties/ IAPR Mail: dtd@aade.gr Phone: +30 213 141 0620 <u>National Helpdesk technical / functional questions mailboxes</u> cci_helpdesk@aade.gr Phone: +30 213 135 6742 / +30 213 135 6338 Opening hours: 09.00 – 17.00 Emergency / Fallback: Not available
HR 	<u>CCI information available on link</u> https://carina.gov.hr/istaknute-teme/ovlasteni-gospodarski-subjekti-i-pojednostavnjenja-carinskih-postupaka/pojednostavnjenja-carinskih-postupaka/12267 <u>National VAT requirements</u> Department/Entity: Sector for customs system, General Directorate of Customs Mail: hrais3@carina.hr Phone: N/A <u>National excise requirements</u> Department/Entity: Sector for customs system, General Directorate of Customs Mail: hrais3@carina.hr Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: Sector for customs system, General Directorate of Customs Mail: hrais3@carina.hr Phone: N/A <u>National Helpdesk technical / functional questions mailboxes</u> helpdesk@carina.hr Phone: +385 1 6511888 / Fax: +385 1 6511889 Opening hours: Technical Team: Mon-Sun: 00:00-24:00 Legal Team: Mon-Fri: 08:00-16:00 Emergency / Fallback: No special number
HU 	<u>CCI information available on link</u> No special link, please contact HU customs office or Central Management. Will be communicated when available. <u>National VAT requirements</u> Department/Entity:

	National Tax and Customs Administration Central Management Customs Department Mail: ki.vfo@nav.gov.hu Phone: N/A <u>National excise requirements</u> Department/Entity: National Tax and Customs Administration Central Management Customs Department Mail: ki.vfo@nav.gov.hu Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: National Tax and Customs Administration Central Management Customs Department Mail: ki.vfo@nav.gov.hu Phone: N/A <u>National Helpdesk technical / functional questions mailboxes</u> hd@nav.gov.hu Phone: +36 1 470 42 93 / +36 1 470 41 86 / Fax: +36 1 470 43 89 Opening hours: Mon-Thu: 08:00-17:00 Fri: 08:00-14:00 Emergency / Fallback: No special number
IE 	<u>CCI information available on link</u> https://www.revenue.ie/en/online-services/support/software-developers/technical-specifications-for-ecustoms/ucc-ais/eucdm-cci-upgrades.aspx <u>National VAT requirements</u> Department/Entity: Revenue Commissioners Mail: SimplifiedProcedures@revenue.ie Phone: N/A <u>National excise requirements</u> Department/Entity: Revenue Commissioners Mail: SimplifiedProcedures@revenue.ie Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: Revenue Commissioners Mail: SimplifiedProcedures@revenue.ie Phone: N/A

	National Helpdesk technical: ICTDITPLiveSupportTeamGroup@revenue.ie Phone: +353 1 738 36 77 / Fax: +353 1 863 54 90 National Helpdesk functional questions mailboxes eCustoms@revenue.ie Phone: +353 1 738 36 77 / Fax: +353 676 33 97 Opening hours: By e-Mail: Mon-Sun: 00:00-24:00 By phone: Mon-Fri: 09:00-14:00 Emergency / Fallback: No special number
IT 	<u>CCI information available on link</u> https://www.adm.gov.it/portale/documents/20182/153447511/Circolare+n.23-2024.pdf/9abcac09-932c-4fe6-25dc-929c090f889a?t=1730298002931 (Circular 23/2024) A specific web page will be published when available. <u>National VAT requirements</u> Department/Entity: Ufficio Disciplina Risorse Proprie e altri diritti doganali Mail: dir.dogane.risorseproprie@adm.gov.it Phone: +39 06 50243225 <u>National excise requirements</u> Will be communicated when available Department/Entity: Mail: Phone: <u>Other national requirements including P&R</u> Department/Entity: Ufficio Regimi e Procedure Doganali – Direzione Dogane Ufficio Controlli Dogane – Direzione Dogane Ufficio Disciplina Risorse Proprie e altri diritti doganali Mail: dir.dogane.regimi@adm.gov.it (authorizations) dir.dogane.controlli@adm.gov.it (P&R) dir.dogane.risorseproprie@adm.gov.it (DPO-CGU- sharing collection costs) Phone: +39 06 50246089 (authorisations) +39 06 50246412 (P&R) +39 06 50243225 (DPO-CGU) <u>National Helpdesk technical / functional questions mailboxes</u> adm.helpdesk.eu@adm.gov.it Phone: N/A Opening hours: By e-Mail: Mon-Sun: 00:00-24:00 By phone: Mon-Sun: 00:00-24:00

	Emergency / Fallback: 800 060500
LT 	<u>CCI information available on link</u> https://e-seimas.lrs.lt/portal/legalAct/lt/TAD/8dde8aa0ba8811e7b3e5b8cb755e684a/asr https://lrmuitine.lt/web/guest/570 <u>National VAT requirements</u> Department/Entity: Customs Department under the Ministry of Finance of the Republic of Lithuania, Tax Administration Division Mail: UCC_CC_IMP_P2-LT@lrmuitine.lt Phone: +370 665 15016 <u>National excise requirements</u> Department/Entity: Customs Department under the Ministry of Finance of the Republic of Lithuania, Tax Administration Division Mail: UCC_CC_IMP_P2-LT@lrmuitine.lt Phone: +370 665 15016 <u>Other national requirements including P&R</u> Department/Entity: Customs Department under the Ministry of Finance of the Republic of Lithuania, Customs Procedures Division, Activity Supervision and Non-Tariff Measures Control Division, Customs Control Organisation Division Mail: UCC_CC_IMP_P2-LT@lrmuitine.lt Phone: +370 671 63441; +370 620 81475; +370 610 01293 <u>National Helpdesk technical / functional questions mailboxes</u> ITPC@lrmuitine.lt Phone: +370 5 236 23 02 / Fax: +370 5 236 23 38 Opening hours: Technical Helpdesk: Mon-Sun: 24x7 Functional Helpdesk: Mon-Fri: 24x7 Emergency / Fallback: No special number
LU 	<u>CCI information available on link</u> https://douanes.public.lu/fr/services-ligne/edouanes/LUCCS/National_Import_System.html <u>National VAT requirements</u> Department/Entity: Administration de l'enregistrement, des domaines et de la TVA Mail: viviane.ries@en.etat.lu Phone: +352 24780437 <u>National excise requirements</u> Department/Entity: IGDA – Service Accises Mail: igda.accises@do.etat.lu Phone: +352 2818-2209 <u>Other national requirements including P&R</u>

	Department/Entity: IGOS – Service Prohibitions et Restrictions Mail: ProRes@do.etat.lu Phone: +352 2456 9026 / +352 2456 9027 / +352 2456 9028 / +352 2456 9029 Opening hours: Mon-Fri: 08:00-17:00 National Helpdesk technical / functional questions mailboxes servicedesk@do.etat.lu Phone: +352 28 182 000 / Fax: +352 2818-9200 Opening hours: Mon-Fri: 08:00-12:00 and 13:00-17:00 Emergency / Fallback: Phone: N/A
LV 	<u>CCI information available on link</u> Centralizētā muitošana Valsts ieņēmumu dienests <u>National VAT requirements</u> Value Added Tax Valsts ieņēmumu dienests Registration of a VAT Payer of another EU Member State Valsts ieņēmumu dienests Department/Entity: State Revenue Service National Tax Board Mail: vid@vid.gov.lv Phone: +371 67122003, +371 67120000 <u>National excise requirements</u> Department/Entity: State Revenue Service National Tax Board Mail: emcs.helpdesk@vid.gov.lv Phone: +371 67120123, +371 67120128 <u>Other national requirements including P&R</u> The national legislation of the Republic of Latvia currently does not set any specific restrictions or prohibitions regarding the use of a CCI Information on restrictions or prohibitions set at the European Union level as well as by Latvian legislation can be obtained from the Integrated Tariff Management System (ITMS) ITMS and Ierobežojumi un aizliegumi Valsts ieņēmumu dienests Department/Entity: State Revenue Service National Customs Board Mail: ecustoms@vid.gov.lv Phone: +371 67121 046 <u>National Helpdesk technical / functional questions mailboxes</u> ecustoms@vid.gov.lv Phone: +371 67 120 813 / Fax: +371 67 120 809 Opening hours: Mon-Thu: 08:15-17:00 Fri: 08:15-15:45 Emergency / Fallback: No special number
MT	<u>CCI information available on link</u> https://customs.gov.mt/bus/e-commerce/simplifications-and-amendments-in-the-eu-customs-

	data-model- (eucdm) <u>National VAT requirements</u> Department/Entity: Malta Tax & Customs Administration (MTCA) Mail: ccihelpdesk.mtca@gov.mt Phone: N/A <u>National excise requirements</u> Department/Entity: Malta Tax & Customs Administration (MTCA) Mail: ccihelpdesk.mtca@gov.mt Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: Malta Tax & Customs Administration (MTCA) Mail: ccihelpdesk.mtca@gov.mt Phone: N/A <u>National Helpdesk technical / functional questions mailboxes</u> Phone: N/A Mail: ccihelpdesk.mtca@gov.mt Opening hours: N/A Emergency / Fallback: N/A
NL 	<u>CCI information available on link</u> https://www.belastingdienst.nl/wps/wcm/connect/bldcontentnl/belastingdienst/douane_voor_bedrijven/naslagwerken_en_overige_informatie/andere_onderwerpen/Centralised+Clearance/centralised-clearance <u>National VAT requirements</u> Department/Entity: Expertisecentrum voor Grensoverschrijdende Vergunningen (ECGOV) Mail: douane.ecgov@douane.nl Phone: N/A <u>National excise requirements</u> Department/Entity: Expertisecentrum voor Grensoverschrijdende Vergunningen (ECGOV) Mail: douane.ecgov@douane.nl Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: Expertisecentrum voor Grensoverschrijdende Vergunningen (ECGOV) Mail: douane.ecgov@douane.nl Phone: N/A

	<u>National Helpdesk technical / functional questions mailboxes</u> NHD.apeldoorn@DOUANE.NL Phone: +31 881 56 66 55 Opening hours: Mon-Fri: 08:00-16:00 Emergency / Fallback: Phone: N/A
PL 	<u>CCI information available on link</u> https://www.podatki.gov.pl/clo/informacje-dla-przedsiębiorców/aeo-i-uproszczenia-celne/odprawa-scentralizowana/ <u>National VAT requirements</u> Department/Entity: Customs Department Mail: Sekretariat.DC@mf.gov.pl Phone: +48 22 694 50 05 <u>National excise requirements</u> Department/Entity: Customs Department Mail: Sekretariat.DC@mf.gov.pl Phone: +48 22 694 50 05 <u>Other national requirements including P&R</u> Department/Entity: Customs Department Mail: Sekretariat.DC@mf.gov.pl Phone: +48 22 694 50 05 <u>National Helpdesk technical:</u> helpdesk-eclo@mf.gov.pl <u>National Helpdesk functional questions mailboxes</u> helpdesk.cci@mf.gov.pl Phone: +48 22 330 03 30 (calls from mobile Nr and from outside PL) Phone: 801 055 055 (calls from PL landline numbers only) Opening hours: Mon-Fri: 24/7, except 21:00-22:00 Emergency / Fallback: Phone: No special number
PT 	<u>CCI information available on link</u> https://info-aduaneiro.portaldasfinancas.gov.pt/pt/informacao_aduaneira/STADA_Importacao_CAU/Pages/default.aspx https://info-aduaneiro.portaldasfinancas.gov.pt/pt/legislacao_aduaneira/oficios_circulados_doclib/Documents/O_ficio_circulado_16025_2024.pdf <u>National VAT requirements</u> Department/Entity: DSIVA Direção de Serviços do Imposto sobre o Valor Acrescentado Mail: dsiva@at.gov.pt Phone: N/A <u>National excise requirements</u>

	Department/Entity: DSIECIV Direção de Serviços dos Impostos Especiais de Consumo e do Imposto sobre Veículos Mail: dsieciv@at.gov.pt Phone: N/A <u>Other national requirements including P&R</u> Department/Entity: DSL -Direção de Serviços de Licenciamento Mail: dsl@at.gov.pt Phone: +351 218813843 <u>National Helpdesk technical / functional questions mailboxes</u> pt-cci@at.gov.pt Phone: + 351 21 88 13 942 / +351 21 88 13 992 Opening hours: Mon-Fri: 09.00-13.00 and 14.00-17.00 Emergency / Fallback: No special number
RO 	<u>CCI information available on link</u> https://www.customs.ro/e-customs/vamuire-centralizata/cerinte-tehnice-pentru-sistemul-informatic <u>National VAT requirements</u> Department/Entity: General Directorate for Customs Procedures and Excise Products Mail: cci.aut@customs.ro Phone: +4021 315 58 58; +4021 315 58 55 <u>National excise requirements</u> Department/Entity: General Directorate for Customs Procedures and Excise Products Mail: cci.aut@customs.ro Phone: +4021 315 58 58; +4021 315 58 55 <u>Other national requirements including P&R</u> Department/Entity: General Directorate for Customs Procedures and Excise Products Mail: cci.aut@customs.ro Phone: +4021 315 58 58; +4021 315 58 55 <u>National Helpdesk technical / functional questions mailboxes</u> Phone: +4021 315 58 58; +4021 315 58 55 Mail: cci.prod@customs.ro cci.hd@customs.ro Opening hours: Mon-Thu: 08.30-17:00 Fri: 08:30-14:30 Emergency / Fallback: +4021 315 58 58; +4021 315 58 55
SE	<u>Link Information on CCL authorisation:</u> https://www.tullverket.se/foretag/ifokus/framtidatullhantering/exporteravaror/nyttexportsystem/tillst

	andti llcentraliseradklarering.4.586d06b518b6116f985bad9f.html Link Information on how to fill in an application for CCL authorisation: https://www.tullverket.se/foretag/ansokochdeklarera/etjansterforforetag/systemetfortullbeslutcds/ansoko_mtilstandisystemetfortullbeslut/cclcentraliseradklarering.4.586d06b518b6116f985baddb.html <u>National VAT requirements</u> Department/Entity: Revenue department Mail: valuation.taxes@tullverket.se Phone: +468-456 55 50, +4631-63 36 35 <u>National excise requirements</u> Department/Entity: Revenue department Mail: valuation.taxes@tullverket.se Phone: +468-456 55 50, +4631-63 36 35 <u>Other national requirements including P&R</u> Department/Entity: Control department Mail: forbud_restriktioner@tullverket.se Phone: +4631-63 34 55 <u>National Helpdesk technical / functional questions mailboxes</u> npm.cci@tullverket.se Phone: +46 771 520 520 Opening hours: Technical Helpdesk: Mon-Sun: 00:00-23:59 Functional Helpdesk: Mon-Fri: 08:00-16:00 Emergency / Fallback: No special number
SI 	<u>CCI information available on link</u> https://www.fu.gov.si/carina/poslovanje_z_nami/centralizirano_carinjenje/#c1196 https://www.fu.gov.si/en/customs/work_with_us/centralised_clearance#c1192 <u>National VAT requirements</u> Department/Entity: Customs Department Mail: tajnistvo.GFU-UC@gov.si Phone: +386 1 478 3886 <u>National excise requirements</u> Department/Entity: Customs Department Mail: tajnistvo.GFU-UC@gov.si Phone: +386 1 478 3886 <u>Other national requirements including P&R</u> Department/Entity: Customs Department

	Mail: tajnistvo.GFU-UC@gov.si Phone: +386 1 478 3886 <u>National Helpdesk technical / functional questions mailboxes</u> sd.fu@gov.si Phone: +386 5 297 6800 Opening hours: Mon-Fri: 08.00-20.00 Emergency / Fallback: No special number
SK 	<u>CCI information available on link</u> Centralizované co... - PFS (financnasprava.sk) <u>National VAT requirements</u> Department/Entity: Customs department/Financial directorate of the Slovak republic Mail: cci@financnasprava.sk Phone: +421-2-48 27 3232 <u>National excise requirements</u> Department/Entity: Customs department/Financial directorate of the Slovak republic Mail: cci@financnasprava.sk Phone: +421-2-48 27 3232 <u>Other national requirements including P&R</u> Department/Entity: Customs department/Financial directorate of the Slovak republic Mail: cci@financnasprava.sk Phone: +421-2-48 27 3232 <u>National Helpdesk technical / functional questions mailboxes</u> helpdesk.ecs@financnasprava.sk Phone technical: +421 43 530 51 70 / +421 90 770 20 47 Phone functional questions mailboxes +421 24 827 32 30 / +421 90 570 62 22 Opening hours: Mon-Fri: 07.00-16.00 Emergency / Fallback: No special number Mobile phone for out of business hours: +421 905 706 222

Legend:

CCI information available on link: Active link on MS's national website where the information related to CCI at EU level, including such relevant for the application and authorisation for CCI has been published.

National VAT requirements: MSs' link and national contact point(s) where the information regarding national VAT requirements related to CCI, can be consulted and all queries can be submitted.

National excise requirements: MSs' link and the national contact point(s) where the information regarding national excise requirements, related to CCI, can be consulted and all queries can be submitted.

Other national requirements including P&R: MSs' link and the national contact point(s) where the information regarding other national requirements including P&R, related to CCI, can be consulted and all queries can be submitted.

Department/Entity: / Mail: / Phone: MSs' functional mailbox (FMB) and the related info to contact the relevant service, department or entity, responsible for national VAT requirements, national excise requirements or other national requirements including P&R, related to CCI.

National Helpdesk technical / functional questions mailboxes: MSs' information concerning the National Helpdesk (functional and technical issues), related to CCI.